POLICY AND RESOURCES CABINET COMMITTEE

Thursday, 8th September, 2016

10.00 am

Darent Room, Sessions House, County Hall, Maidstone





AGENDA

POLICY AND RESOURCES CABINET COMMITTEE

Thursday, 8 September 2016, at 10.00 am Darent Room, Sessions House, County

Ask for:

Ann Hunter 03000 416287

Telephone: Hall, Maidstone

Tea/Coffee will be available 15 minutes before the start of the meeting

Membership (14)

Conservative (8): Mr A J King, MBE (Chairman), Mr N J D Chard, Mr J A Davies,

> Mr R L H Long, TD, Mr S C Manion, Mr L B Ridings, MBE, Mrs P A V Stockell, Vacancy and Mr J N Wedgbury (Substitute)

UKIP (3) Mr M Heale, Mr C P D Hoare and Mr R A Latchford, OBE

Labour (2) Mr D Smyth and Mr N S Thandi

Liberal Democrat (1): Mrs T Dean, MBE

Webcasting Notice

Please note: this meeting may be filmed for the live or subsequent broadcast via the Council's internet site or by any member of the public or press present. The Chairman will confirm if all or part of the meeting is to be filmed by the Council.

By entering into this room you are consenting to being filmed. If you do not wish to have your image captured please let the Clerk know immediately

UNRESTRICTED ITEMS

(During these items the meeting is likely to be open to the public)

A - Committee Business

A1 Introduction/Webcast announcement A2 Apologies and Substitutes

To receive apologies for absence and notification of any substitutes present

A3 Declarations of Interest by Members in items on the Agenda

To receive any declarations of interest made by Members in relation to any matter on the agenda. Members are reminded to specify the agenda item number to which it refers and the nature of the interest being declared.

A4 Election of Vice-Chairman

To elect a Vice-Chairman of the Policy and Resources Cabinet Committee

A5 Minutes of the meeting held on 22 July 2016 (Pages 7 - 14)

To consider and approve the minutes as a correct record.

B - Monitoring of Performance

B1 Strategic and Corporate Services Performance Dashboard (Pages 15 - 28)

To receive and note a report that shows progress made against targets for Key Performance Indicators

B2 Financial Monitoring 2016/17 (Pages 29 - 32)

To note the revenue and capital forecast variances from budget for 2016-17 for the Strategic & Corporate Services Directorate based on the July monitoring to Cabinet

B3 Work Programme 2016/17 (Pages 33 - 36)

To consider and agree a work programme for 2016/17

B4 Contract Management (Pages 37 - 40)

To receive a report that sets out the next steps to develop a commercial approach through effective contract management practice

C - Other items for comment/recommendation to the Leader/Cabinet Member/Cabinet or officers

C1 Implementing KCC's VCS Policy - Update Report (Pages 41 - 82)

To note and comment on progress

C2 Customer Service Policy (Pages 83 - 88)

To note and endorse the steps being taken to embed the Customer Service Policy across Kent County Council and improve customer service to residents and service users

C3 Consultation Protocol (Responses to Consultations Received) (Pages 89 - 96)

To consider and endorse or make recommendations on the proposed decision of Cabinet to adopt the Consultation Protocol

- C4 Business Rate Devolution Consultation (Pages 97 104)

 To make recommendations on any aspects which should be considered to be included in the formal response to the consultation and call for evidence papers
- C5 Welfare Reform Update (Pages 105 114)To note and comment on the Welfare Reform Update report
- C6 Corporate Assurance Analysis Bi-annual Report (Pages 115 148)

 To note the Corporate Assurance analysis bi-annual report

EXEMPT ITEMS

(At the time of preparing the agenda there were no exempt items. During any such items which may arise the meeting is likely NOT to be open to the public)

Peter Sass Head of Democratic Services 03000 416647

Wednesday, 31 August 2016